

Site Manager Message	I.
Football Aft Tea	2
Remembrance Day	3
Oaks Day Celebrations	4
MasterChef	6-8
Creative Time with Nichole & Arjun	9-10
We Visit Grace Park Kinder	11-13
Elders Gatecrash Staff Meeting!	14
Supper With Santa	15-18
Housekeeping	19-20
New Standards Explained	21

TRINITY MANOR GREENSBOROUGH ISSUE 1 2020 NEWSLETTER







A look back at 2019





Footy Finals-

Afternoon tea





Joan Came first place!!!



Dorothy 2nd Place and Kevin 3rd place!!





Trinity Remembrance Day.







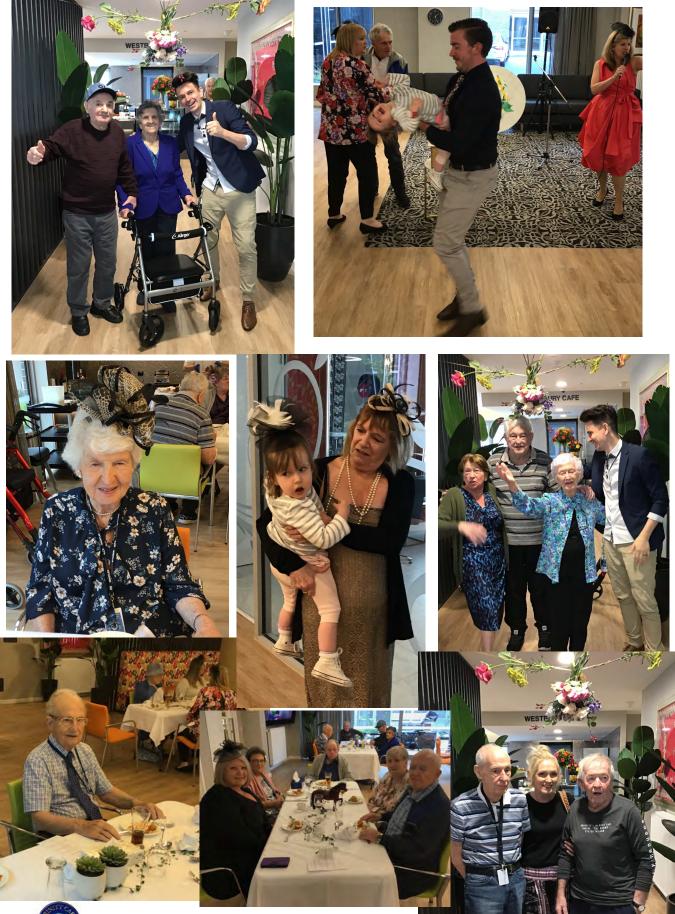








Oaks Day Fun









Scone Masters- home made recipes, 1st place- Brian & June 2nd place- Kevin & Jean



The Judges at work.



Christmas Ginger bread making was a lot of messy fun.







We also did Christmas Fondant decorations with our wonderful volunteer Bev. Frosty the snow man and glitter snow flakes, was a lot of fun.











Wood Work Shop









We are looking at doing some workshops in 2020- based on wood work, carving & furniture restoration. Wood Donations welcomed. Please speak to Josh



Creative Time



Rosa with our new volunteer Nichole

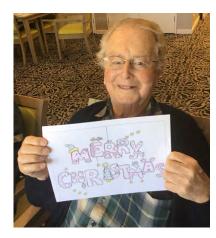


Making African weaved jewelry



Sports, Painting, Drawing, Singing Dancing- These are a few of my favorite things!!





Elders made the remembrance day wreath. Amazing job!









Arjun ran the Christmas program, the elders fell in love with him. Here he is showing us and playing his Cajun (wooden drum).





Grace Park Kinder Visit

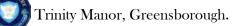






Bob the Builder –June! In her prime.







Tony let his inner child out and climbed to the top of the playground, he then slid down the slippery slide!



Dot talking about the good old days as a teacher, sharing her wisdom with a younger teacher.







Rosa training a mini artist.

The children explain to Roma about their eco projects.





Anne making playdough muffins with her new friend.

Elders Gate Crash Staff meeting









The Elders gave us a big surprise by bursting into our staff meeting and bringing with them a party! They all said a big thank you and passed on some small gifts of appreciation. It was so lovely of them. We had a cuppa and time together with some cake, and took some fun pictures. Thank you



Supper with Santa

We Set up for the big night:



Anne trying to reach to put the star on the top of the tree.







We had a great night full of fun, singing, games, prizes, dancing, eating and drinking, and SANTA!!!





















Carolling, and Jiving!



















Wonderful family Gatherings, made the whole night so special!!





















Volunteers Wanted

Join us on the Bus with Elders & Lifestyle trips, If you would be willing to help out, please let speak with Josh or Jessie in Lifestyle for a noncommittal chat.



Trinity Manor has an active Health and Safety Program and has systems in place to identify and eliminate/control hazards. If an elder or visitor identifies a hazard please inform staff verbally or complete an Improvement Form for us to follow up. Please ensure your own safety and that of other elders and staff by being mindful of closing doors behind you.

Staff have been trained for emergency procedures. In the event of an emergency, for example fire, follow staffs instructions. Emergency practice drills are conducted each year. You may be asked if you would like to participate.

Trinity Manor is well protected with its advanced and extensive fire detection and fire fighting installations. However, it is recommended that you familiarise yourself with the fire exit locations.

If you hear fire alarm sounding, please await instructions from a staff member.

<u>Please remember in the event of a fire:</u>

- DO NOT USE THE LIFTS
- REMAIN CALM
- PRESS THE NURSE CALL BUTTON TO AT-TRACT THE ATTENTION OF A STAFF MEMBER

<u>If you are evacuated, please:</u>

- Remain calm
- Leave all belongings behind you
- Follow the instructions of the staff member
- Go to the designated assembly area and await further instructions
- Any visitors or family with an Elders at the time of a Fire or Emergency are also requested to remain in your room and await instructions from staff to ensure an ordered response to emergency procedures.

BOOKING OF CAFÉ WESTBURY

It is wonderful to see families celebrate special occasions with their Elder. As a reminder to everyone, <u>for 3 or more people</u>, we do require you to use the Café Area and fill a booking form. You can have our wonderful Chef prepare food for you or you can bring in your own delights.

This is for the convenience towards other Elders whilst they go about their day to day activity.

So please, for 3 or more people celebrating, we do ask you to book and use the Café Area; <u>note this does incur a cleaning charge</u>.

For a booking form just ask Joseph Chacko or Lifestyle Staff who will be able to organize one to be either e-mailed or collected.

VISITORS SIGN IN

LOCATED AT RECEPTION

Visitors are reminded that <u>ALL</u> visitors need to sign in via our Computer system on your way <u>IN and OUT</u> of the home. Not only will this enable us to account for everyone in the case of an emergency, such as fire, but it is an OH&S requirement. The book is located in the entrance foyer.

ELDERS & RELATIVES

MEETINGS

A reminder to please put the below dates in your calendar for 2020

All Elders and Relatives are most welcome to attend these meetings and contribute to our continuous effort to make this Home the best place for our Elders to live.

TUESDAYS

Time is 10.30am, held in Theatre Room

- * 18th February
- * 14th April
- * 16th June
- * 18th August
- * 20th October
- * 15th December

Another reminder, please check with us for any mail that may have arrived.

> Blooms Pharmacy is the Pharmacy Group who supplies all medications .

> For all queries please call the friendly staff on

> > (03) 9458 1912

FLU VACCINE

HAVE YOU HAD YOURS?

Influenza affects people of all ages, especially the elderly.

Our Elders are susceptible to the flue due to health reasons & in some cases medications that can reduces their immune system.

We request Family & Friends to consider having a Flu Vaccine for the protection of our Elders.

Should you have a slight sniffle please reconsider visiting as even a sniffle has the ability for an Elder to be affected.

Trinity Manor does have a flu vaccination program for Staff & Volunteers.

We love to see relatives and visitors join Elders for a meal.

However, a reminder for you please remember that we require you to order your meal a minimum of 2 hours prior to a Lunch or Dinner Meal and collect a Meal Voucher to present to catering staff. You can book days ahead too!!

All Elders are served their meals first then those that have pre-ordered their meals.

In not ordering prior to a meal we cannot guarantee that there will be a meal there for you and hence cause disappointment.

Please help us to enable you to have an enjoyable meal at

ELDERS OUTINGS

& HOME VISITS

When Elders relatives organize to take their loved one home or out for outings, it is important to please let the Care Manager know for our information so that they can assist you in any particular needs and provide any medications required.

Elders must be signed out whenever they leave the facility and signed back when you return.

See Care Manager for appropriate form based in Elders file.

FOOD BROUGHT IN:

If visitors bring food for the Elders, please see the Care Manager first, as specific forms in Elders files must be completed.

High Risk foods like meat, fish and dairy will be discarded if not eaten immediately.

Cooked food brought in, again, must be eaten immediately and cannot be stored.

Non-perishable items such as biscuits, must be in a sealed container, labeled and must be dated if kept in the Elders room.

We ask Visitors not to give brought in food to other Elders not only because of the food safety requirements but because the resident may have a medical condition or allergies that may prevent them from eating the food including the possibility that they may choke.





Visit: www.aacqa.gov.au/guidance

From 1 July 2019, the Quality Agency expects organizations providing aged care services in Australia will be compliant with the new Aged Care Quality Standards. The Aged Care Quality Standards were developed by the

Australian Government Department of Health in collaboration with consumers, carers, aged care providers, aged care work-

ers, clinicians and other experts.

Compliance with the Quality Standards is mandatory when caring for people. Organizations are required to demonstrate performance on an ongoing basis to meet Australian Government requirements. The Australian Government may take action of organizations do not comply.

Standards provide a framework of core requirements for quality and safety. Some Standards will apply differently to organizations, depending on the types of care and services they provide. Many organizations will go beyond these core requirements to provide a higher standard of care and services for consumers.

The Quality Standards focus on outcomes for consumers and reflect the level of care and services the community can expect from organizations that provide Commonwealth subsidized aged care services.

The Quality Standards will move from 4 Standards to 8, the Quality Standards are made up of the below individual standards:

- 1. Consumer dignity and choice
- 2. Ongoing assessment and planning with consumers
- 3. Personal care and clinical care
- 4. Services and supports for daily living
- 5. Organization's service environment
- 6. Feedback and complaints
- 7. Human resources
- 8. Organizational governance.

Each of the Quality Standards is expressed in 3 ways:

- 1. A statement of outcome for the consumer
- 2. A statement of expectation for the organization
- 3. Organizational requirements to demonstrate that the standard has been met.

The structure of the standards allows quality assessors' assessment and monitoring processes to focus on consumer outcomes and consider evidence of the consumer's experience and the systems and processes that the organization has in place to support the provision of safe and quality care and services.

Trinity Manor is beginning its journey in embracing the new Standards and to have been implemented prior to 1st July.

For detailed information this can be accessed via <u>www.aacqa.gov.au/guidance</u>

